

Guest Conduct Policy

The Guest Conduct Policy is intended to help ensure that all guests are able to participate in a safe and enjoyable cruise experience and sets forth standards of conduct for guests to follow throughout their Azamara Cruises vacation, including transfers to and from ships, inside terminals, while onboard, at ports of call, during shore excursions and at our private destinations. This policy is not intended to be all inclusive, and it is likely there will be conduct issues that it does not specifically address. In that event, as in all others, the Ship's Captain will take appropriate action to ensure the safety, security and well-being of our guests. In addition to this policy, there are also U.S. and foreign laws that apply to Azamara Cruises guests.

Safety and Security

Safety and security are everyone's responsibility. Should anyone become aware of unsafe or possibly illegal behavior during their cruise, they should immediately report this to the ship's Security Staff or other ship management. This may be done through ship's telephone or by seeking the assistance of a crew member.

Guest Conduct

Verbally Abusive or Offensive Language

Verbally abusive or offensive language directed toward anyone, to include guests, crew members, governmental officials, or others is not permitted.

Inappropriate or Abusive Behavior

Inappropriate or abusive behavior including uninvited physical contact, solicitation, harassment, vandalism, theft, violence, use of fake/false ID, underage drinking (see alcohol section below), providing alcohol to those under age 21 (see alcohol section below), possession of illegal substances/items or any other illegal or offensive conduct is not permitted.

Unsafe Behavior

Sitting, standing, laying or climbing on, over or across any exterior or interior railings or other protective barriers, or tampering with ship's equipment, facilities or systems designed for guest safety is not permitted. Guests may not enter or access any area that is restricted and for the use of crew members. Any other unsafe behavior, including failure to follow security instructions, is not permitted.

Discourteous or Disruptive Behavior

Pool, deck and theater chairs may not be reserved. Topless sunbathing is not permitted except on selected itineraries, and then it will only be allowed in designated areas (contact the Guest Relations Desk for details). Boom boxes or loud radios are not permitted. Roller blades, roller skates, skateboards, scooters, surfboards, bicycles, and similar items may not be utilized on-board (except for mobility aids related to special needs, as approved by the ship's medical staff).

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Smoking

Smoking is not permitted except in designated areas (contact the Guest Relations Desk for details). Cigarettes, cigars and pipe tobacco must be properly disposed of and never thrown overboard. A guest must be at least 18 years of age to purchase, possess or use tobacco onboard.

Curfews

Ship's management reserves the right to enact curfews on an individual, group, or ship-wide basis, if in the sole judgment of the ship's Captain, such steps become necessary to ensure guest or crew safety.

Disembarking a Ship

Parents or guardians must not permit any guest in their care under age 18 from leaving a ship in any port without responsible adult supervision.

Parental and Guardian Responsibility

For purposes of this Guest Conduct Policy, a minor is defined as anyone under the age of 21. Parents and guardians are responsible for the behavior and appropriate supervision of their accompanying minor(s) throughout their vacation. This obligation applies during transfers to and from ships, inside terminals, while onboard, at our ports of call, during shore excursions and at our private destinations. This responsibility applies at all times, regardless of whether the parents and guardians are physically in the company of their minor(s).

Alcohol

Azamara Cruises guests are expected to be responsible for their actions at all times, including during transfers to and from ships, inside terminals, while onboard, at our ports of call, during shore excursions and at our private destinations. Consuming alcohol to excess impairs one's judgment and reduces one's ability to recognize and avoid potentially dangerous situations. Guests who choose to consume alcohol must do so responsibly.

The minimum drinking age for all alcoholic beverages on Azamara Cruises ships is 21. A guest's age is established upon embarkation (beginning of the cruise). If a guest celebrates their 21st birthday during the cruise, the guest may thereafter ask the Guest Relations Manager to modify ship's records to permit their consumption of alcohol during the remainder of the cruise. The guest will be required to appear at the Guest Relations Desk with his or her parent or guardian and to present a government issued form of identification to establish that the guest's 21st birthday was celebrated during the cruise. The ship's staff may refuse to serve alcoholic beverages to any guest who does not consume alcohol responsibly and may request verification of a guest's age to determine whether they are of age to consume alcohol pursuant to this policy.

No guest under age 21 may possess or consume alcohol during transfers to and from ships, inside terminals, while onboard or at our private destinations. Should a parent or guardian choose to permit their minor(s) to consume alcohol while ashore during a port of call or an excursion (where local laws permit), they remain accountable for ensuring the minor(s) consume responsibly and retain their ability to recognize and avoid potentially dangerous situations when they return to the ship.

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On cruises embarking in a country where the legal drinking age is lower than 21, a parent who is sailing with his or her 18 to 20 year old minor son or daughter, may be permitted to sign a waiver allowing the minor to consume alcoholic beverages. The authorizing parent and the minor must agree to be responsible for ensuring the minor will consume alcohol responsibly and otherwise comply with the Guest Conduct Policy, including among other things, not providing alcoholic beverages to any other person, regardless of age.

On Azamara Cruises, with the exception of embarkation day, when Guests are permitted to bring on board with them two (2) bottles of wine (which are subject to a corkage fee), guests are not permitted to bring alcoholic beverages on board for consumption or any other purpose. Alcoholic beverages that are purchased from onboard shops or in ports of call (which must be presented to security upon re-boarding), will be secured by ship's personnel and delivered to the guest's stateroom just prior to the conclusion of the cruise. Security may inspect containers (water bottles, soda bottles, mouthwash, luggage, etc.) at any time, and those concealing or attempting to conceal alcohol will be subject to action pursuant to the "Consequences Section" of this Guest Conduct Policy. Guests under the age of twenty-one (21) who possess alcohol in violation of this policy will not have alcohol returned to them and appropriate consequences will be considered, including but not limited to loss of privileges to use the disco or other areas or facilities of the ship.

Guests who violate any Alcohol Policy, including but not limited to underage drinking; providing alcohol to minor(s); possessing, concealing or attempting to conceal alcoholic items in their luggage, when boarding, or while on board; or failing to consume alcohol responsibly, will be considered for discipline under the provisions of this policy.

Prohibited Items

- **Items with Heating Elements or Open Flames**

Certain items that generate heat or produce an open flame are not permitted on ship. This includes clothing irons, hotplates, candles, incense and any other item that may create a fire hazard. (Curling irons and hair dryers are allowed)

- **Drugs or Other Illegal Substances**

No illegal drugs or other illegal substances are allowed onboard or may be utilized during a Azamara Cruises cruise vacation, including during transfers to and from ships, inside terminals, while onboard, at our ports of call, during shore excursions or at our private destinations. Illegal drugs or substances will be confiscated and appropriate action taken, which may include removal from the ship and involvement of appropriate authorities. In addition, foreign governments at Azamara Cruises ports of call have strict laws that address drug possession. Guests found in violation of such laws are subject to arrest and prosecution by the foreign jurisdiction (and perhaps U.S. or other authorities as well) and may be prevented from re-boarding the ship.

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Prohibited Items (continued)

- Weapons, Explosives or Other Dangerous Items

No weapon, explosive, or other item that presents a risk of harm to persons or property, are permitted onboard. They will be confiscated and appropriate action taken. Items such as dive knives must be reported to ship's personnel at embarkation. They may be permitted on-board, but held in safe custody by the ship's Security staff when not in use ashore.

Health and Environment

Hand Washing

Guests are strongly encouraged to wash their hands with soap and hot water after using the restroom and before eating or handling food. Medical experts say this is one of the best ways to prevent illnesses from starting or spreading.

Illnesses and Isolation of Guests

Azamara Cruises follows practices and maintains policies that seek to prevent illnesses from affecting our guests. One of the best ways to prevent the spread of contagious illnesses like gastrointestinal viruses, colds and flu is to wash your hands thoroughly for at least 20 seconds with soap and hot water after using the restroom and again before eating anything. In the event you experience symptoms that indicate a gastrointestinal illness, such as diarrhea or vomiting, or know of someone experiencing these symptoms, you must advise the medical staff immediately. In addition, some gastrointestinal illnesses remain contagious up to 72 hours or more after symptoms subside; therefore, if you or someone you know experienced such an illness just prior to your cruise, you must immediately notify the ship's medical staff. This will permit the crew to take steps to reduce the chance that your illness will spread to others on the ship. Failure to immediately report a contagious illness to the ship's medical staff, or to accurately describe its onset, greatly increases the likelihood the illness will spread to others and is a violation of this Guest Conduct Policy. In the event of a contagious illness, the ship's crew will take steps to curtail its spread to other guests, including if necessary, steps set forth in the Consequences Section below.

Azamara Cruises's Save the Waves Program and Trash/Waste

Azamara Cruises maintains a Save the Waves Program that focuses on three key principles: Reducing the creation or generation of waste materials; recycling as much as possible; and ensuring proper disposal of remaining waste. Trash should be properly disposed of in containers provided throughout the ship or in wastebaskets provided in each stateroom. Trash or other foreign objects should never be flushed down a toilet and guests are not permitted to discard any item overboard.

Dining Areas Dress Code

Dining Rooms Specialty Restaurants No bare feet, caps, tank tops or bathing suits are permitted in these areas.

Resort Deck Cafe No bare feet are allowed. Tank tops and caps are not allowed during dinner.

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Age Policies

Facility Age Requirement

- Thalassotherapy Pool*: Age 16 and over*
- Theater: Under age 16 must be accompanied by a parent or adult guardian
- Pools**: Guests must be fully toilet trained to enter the pools or whirlpools
- Whirlpools**: Under age 16 must be accompanied by a parent or adult
- Ports of call: Under age 18 must be accompanied by a parent or adult
- Bingo: Under age 18 must be accompanied by a parent or adult
- Fitness Center: Age 16 and over
- Aqua Spa: Age 18 and over. Ages 13 through 17 may only be present while participating in scheduled treatments
- Adult Night Club/Disco: Age 18 and over (see Alcohol Policy)
- Casino***: Age 18 and over (except Alaska***)

**United States Public Health Department Policy (USPH) prohibits persons who are not toilet trained or use diapers, pull-ups or swimmers from using pools or whirlpools. Royal Caribbean is exploring ways to provide swimming options to those who are not toilet trained. To determine if USPH approval has been received and such a capability is available on a particular ship, please contact the ship's Guest Relations Desk.

Consequences

Failure to act in accordance with this policy may result in:

- Intervention by Security, other management personnel, or law enforcement
- Removal of certain onboard privileges, which may include being detained, quarantined or confined in a cabin or holding cell
- Confiscation of illegal/contraband/prohibited items (may be turned over to law enforcement authorities)
- Denial of boarding on the current or any future Azamara Cruises cruise
- Reporting of incidents to government and law enforcement authorities for follow-on legal action
- Removal from a ship at the next port of call. Guests removed from a Azamara Cruises ship pursuant to this policy, are responsible for their own accommodations and transportation home, at their expense. Documentation requirements for re-entry into the guest's home country are also the responsibility of the guest.

Establishing and articulating a Guest Conduct Policy helps ensure that all guests are able to enjoy a fantastic, safe and secure cruise experience. Azamara Cruises appreciates your support of this policy and hopes this will be the best vacation you have ever had.