VAT Most stores participate in the Value Added Tax program in which Non-European citizens may be entitled to reclaim a portion or all of the taxes paid (depending on the total purchase price). It is your responsibility to inquire as to whether or not the store participates in VAT refund program if the purchase qualifies for a refund.

Global BLUE Shop where you see this Global Blue - Tax Free Shopping sign and ask for your tax refund receipt. To qualify, there are minimum amounts, per store, per day, so please ask the retailer for details. Show your purchases and Global Blue receipts to Customs officials when leaving the EU. Have your Global checks stamped and collect your cash at the Global Blue cash refund office.











Look for this sign or flag in all of our preferred shops.

Beware of "similar" signs at store fronts.

If the store is not mentioned on this map, then the store is not part of our program!

PORT EXPLORER & SHOPPING MAP GUARANTEE Shop with confidence as all the merchants on our Preferred Shopping Program have been carefully selected and that each offers a 60 day guarantee to our cruise line guests. This guarantee is for repairs and exchanges. Please note the following conditions apply to the guarantee: Guest negligence or buyer's regret is excluded. Price paid for merchandise or verbal claims/agreements between merchant and guests will not be grounds for returns. Only jewelry appraisals from gem laboratories or independent graduate gemologist appraisers not affiliated with jewelry retailer, or rug appraisals from certified non-commercial carpet experts will be considered for valuation claims. Watches and other brand merchandise may not be returned as they carry International brand warranties. Guests are responsible for all postage returns and appraisal fees.

Please contact us at <u>Europeshopping@rccl.com</u> if any queries arise after your purchase from our preferred shops on shore. We will do our best to facilitate a solution on your behalf.

This information has been compiled for the convenience of our guests and is intended solely for that purpose. While we work to ensure that the information contained herein is correct, we cannot accept responsibility for any changes that may have taken place since printing.

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Madeira (Funchal), Portugal

PORT EXPLORER and SHOPPING GUIDE

GENERAL INFORMATION Funchal is the capital of the Portuguese island of Madeira which is situated some 350 miles from North Africa, amidst the warm waters of the Gulf Stream. The Island is lush and mountainous with a mild, sunny climate, conducive to the growth of the many varieties of exotic plants and trees to be seen blossoming in every direction. The clear seas surrounding the Island provide a natural recreational facility as well as a good fishing source.

The Island was first settled by the Portuguese, although seafarers and soldiers of many origins have created a people of mixed descent. The culture and language remains proudly Portuguese and the people are both friendly and very polite.

The economy is based on a number of exports, including; bananas, potatoes, onions and orchids, with tourism being a major contributor. Madeira is famous for its wine, aptly named Madeira Wine, which has been widely exported since the 17th century. Other local specialties are wickerwork and embroideries.

SHORE EXCURSIONS To make the most of your visit to Funchal and the island of Madeira we suggest you take one of our organized Shore Excursions. For information concerning tour content and pricing consult your Shore Excursion Brochure or contact the Shore Excursion Desk. Please be advised to take only necessary items ashore and secure any valuables onboard.

LOCAL CUSTOMS Bargaining: Some shops may be prepared to bargain.

Tipping: There is no general guide here, tipping is up to the individual.

LOCAL CUISINE AND DRINK SPECIALTIES Try the Espada, a tasty local specialty, this fish lives at depths below 3,000 ft and is only caught in this area and in the Eastern Atlantic, from the Denmark Strait, Iceland and Norway and the west coast of North Africa. A Traditional meat dish is "Espetada", small portions of beef cooked over an open fire and served on a large skewer – usually on a spit of laurel. Fruit is abundant in Madeira, including guavas, pawpaws and passion fruit. Bolo de Mel is a rich honey cake popular with the locals.

Madeira Wine is the specialty and samples may be tasted at the local Wine Lodges. Also, there is Aguardente, a locally distilled rum and Maracujá, a fizzy drink made from passion fruit. Bottled water is recommended.

LOCAL CURRENCY The unit of currency in this port of call is the euro. There are 8 euro coins denominated in 2 and 1 euros, along with 50, 20, 10, 5, 2, and 1 cent pieces. Every euro coin carries a common European face. On the obverse, each Member State decorates the coins with their own motifs. No matter which motif is on the coins they can be used anywhere inside the Member States. There are 7 euro notes in different colors and sizes, they are denominated in 500, 200, 100, 50, 20, 10, and 5 euros. The notes are uniform throughout the euro area; unlike coins, they have no national side. All euro notes are legal tender in all countries of the euro area.

POST OFFICE The main Post Office is located on Avenida Zarco.

TOURIST INFORMATION The Tourist Information Office is located on Avenida Arriaga (*i*).

TRANSPORTATION Taxis are available on the Pier. For local trips they operate by meter, for greater distances it is important to negotiate a fare prior to departing. Some taxi drivers may accept U.S. Dollars.

USEFUL WORDS AND PHRASES

Yes • Sim
No • Nao
Good Day • Bom dia
Good Afternoon • Boa tarde
Thank You • Obrigado
You're Welcome • De nada













The SIGHTS and SHOPPING of FUNCHAL

- **GOVERNOR'S RESIDENCE** is located just off Avenida do Infante, overlooking the Pier. The Palace, dating from the 16th century, is now the home of the Minister of the Republic for Madeira. It is not open to the public.
- MUSEU DE ARTE SACRA on Rua do Bispo, contains a collection of religious sculptures and paintings from many of the Island's churches, including a number of Flemish works originating from earlier connections with Flanders.
- CATHEDRAL, built during the late 15th and early 16th centuries, is located on Rua da Sé. It has a rather bleak exterior, but inside, a remarkable carved wooden ceiling depicts discoveries made by the Island's founders.
- COLLEGIATE CHURCH OF ST. JOHN dating from the 17th century, is located on R.C. Pestana. The church has an elaborate facade and beautiful baroque style interior. It was built by the Jesuits.
- MADEIRA WINE LODGE is located off Avenida Arriaga and is open to visitors who may wish to sample the local produce. There are four varieties of wine, which are also available for sale.
- LOCAL MARKET on Largo dos Lavradores, provides an insight into the Island's culture with women in traditional costume, selling an array of local produce, including; flowers, fruit and vegetables and wicker items. Right next door is the Fish Market where one might catch a glimpse of the Espada, a local specialty.

Beyond Central Funchal

MUSEU DAS CRUZES, located on Caminho do Pico, occupies the house where João Goncalves Zarco, the Island's founder, is thought to have lived. It contains furniture, porcelain and paintings as well as relics taken from ancient buildings, and is surrounded by fabulous gardens with many varieties of Orchids.

CHAPEL AND CONVENT OF SANTA CLARA is found on Caminho Santa Clara. The Chapel is the final resting place of Zarco, the interior famous for its beautiful tilework. The Convent is now a school run by Franciscan Nuns. You must ring the door bell to be let inside.

MUNICIPAL MUSEUM, located on Rua da Mouraria, close to the Chapel and Convent of Santa Clara, contains natural history exhibits as well as

QUINTA DO PALHEIRO, approximately 5 miles from Funchal, the home of the Blandy family, an old family of Wine Shippers of British descent. The house is surrounded by 30 acres of the most magnificent gardens.

PICO DOS BARCELOS, north-west of the town of Funchal, at a height of 1,164 ft, provides panoramic views.

CABO GIRÃO, 11 miles west of Funchal, the second highest sea cliff in the World at 1,804 ft, offers stunning views of southern coast of island.

MONTE, a small town situated just above Funchal, once a fashionable resort for European aristocrats, provides a nostalgic atmosphere. Visit the church of Nossa Senhora do Monte, or take a sledge ride down the paved streets, a popular tourist activity.

BORDAL - 2 Locations

A - Factory, located at Rua Dr. Fernao de Ornelas 77 across from the Central Market **B** - Shop Located at Avenida do Infante 26 Madeira Embroidery: Linen, organdy and cotton. Embroidery demonstrations are available. House wares: Tablecloths, bed linens, tapestries, newborn and toddler linens, placemats and runners. Madeira wine, honey cake and other delicacies are available. Present your Port & Shopping Map to receive 10% off cash purchases and 5% off credit card purchases. On weekdays, you can visit the factory to see how Madeira embroidery is made. Both locations of-

fer complimentary Madeira Wine Tasting.



MADEIRA STORY CENTRE

Located in the old town of Funchal in front of the Cable Car Station, this modern and interactive museum will entertain you with the history and culture of Madeira. It's the perfect place to learn and start your visit of Madeira. Portugal. The museum takes about 90 minutes to enjoy. Entrance fees are 9,60 euros for adults; 8,60 euros for seniors (65 and over); 4,80 for children (ages 6-14) and free for children 5 and under. Cruise ship guests will get a discount of 15% off the mentioned entrance fees. The museum also has a shop that carries local arts and crafts such as embroidery and wicker works; Madeira wines, sweets and delicacies to enjoy; Stationery and books and regional souvenirs and toys.



This embroidery manufacturer was founded in 1925 in Portugal. They are famous for the intricate artwork displayed on delicate linens. You can find most everything in clothing and home products that will remind you again and again of your visit to this lovely country. Get a discount of 20% with the purchase of Madeira Embroideries and/or Tapestries. Complimentary 3-year old Madeira Wine tasting is offered to all cruise ship quests at their wine cellar.



