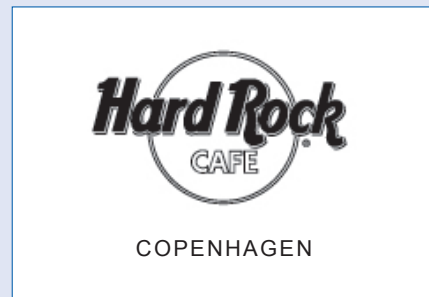


**VAT** Most stores participate in the Value Added Tax program in which Non-European citizens may be entitled to reclaim a portion or all of the taxes paid (depending on the total purchase price). It is your responsibility to inquire as to whether or not the store participates in VAT refund program if the purchase qualifies for a refund.

**Global BLUE** Shop where you see this Global Blue - Tax Free Shopping sign and ask for your tax refund receipt. To qualify, there are minimum amounts, per store, per day, so please ask the retailer for details. Show your purchases and Global Blue receipts to Customs officials when leaving the EU. Have your Global checks stamped and collect your cash at the Global Blue cash refund office.



Look for this sign or flag in all of our preferred shops.  
Beware of "similar" signs at store fronts.  
If the store is not mentioned on this map, then the store is not part of our program!

**PORT EXPLORER & SHOPPING MAP GUARANTEE** Shop with confidence as all the merchants on our Preferred Shopping Program have been carefully selected and that each offers a 60 day guarantee to our cruise line guests. This guarantee is for repairs and exchanges. Please note the following conditions apply to the guarantee: Guest negligence or buyer's regret is excluded. Price paid for merchandise or verbal claims/agreements between merchant and guests will not be grounds for returns. Only jewelry appraisals from gem laboratories or independent graduate gemologist appraisers not affiliated with jewelry retailer, or rug appraisals from certified non-commercial carpet experts will be considered for valuation claims. Watches and other brand merchandise may not be returned as they carry International brand warranties. Guests are responsible for all postage returns and appraisal fees.

Please contact us at [Europeshopping@rccl.com](mailto:Europeshopping@rccl.com) if any queries arise after your purchase from our preferred shops on shore. We will do our best to facilitate a solution on your behalf.



## Copenhagen, Denmark

### PORT EXPLORER and SHOPPING GUIDE

**GENERAL INFORMATION** Copenhagen, the capital city of Denmark, is situated on the east coast of the Danish island of Zealand, the largest of Denmark's approximately 500 islands. The entire country is in size, one half the area of Maine. The name Copenhagen or København, means 'Merchant Harbor' and it is believed that the City was founded in 1167 by Bishop Absalon, at the spot where fishermen and merchants gathered to market their goods.

With a population of about 1.7 million inhabitants, Copenhagen is Scandinavia's largest city and the center of Danish government, administration and finance. Denmark is a constitutional monarchy with the longest, continuous royal blood line in Europe, spanning some 400 years. It has a parliament and is very advanced, both politically and socially, with a high standard of living and a comprehensive social security system. Copenhagen is an important shipyard and design center, and the home of Denmark's leading export, beer, with both the Carlsberg and Tuborg breweries being located here. Other important exports include; butter, biscuits and bacon.

Copenhagen is an elegant city, rich in history and tradition, which delights visitors with its blend of historical old world charm, majestic architecture, friendly citizens and modern efficiency. This special combination serves to make the City one of the top tourist destinations in Europe, adding greatly to the local economy.

**SHORE EXCURSIONS** To make the most of your visit to Copenhagen and its surrounding areas we suggest you take one of our organized Shore Excursions. For Information concerning tour content and pricing, consult the Shore Excursion Order Form or contact the onboard Shore Excursion Desk. When going ashore, be advised to take with you only necessary items and secure any valuables onboard.

**LOCAL CUSTOMS** Bargaining: There is little or no opportunity to bargain in Denmark.

Tippling: Generally the Danes do not expect to be tipped.

**LOCAL CUISINE AND DRINK SPECIALTIES** The Danes are probably best known for their open-face sandwiches (Smørrebrød), of which there are many tempting varieties. Typical of Scandinavia the "Cold Table", Buffet-style lunch is also very popular, consisting of many types of fish and seafood, particularly herring which may be pickled, marinated or fried, a range of cold meats and pates and even the odd "hot" dish such as meatballs. The world-renowned "Danish" pastry is very common and oddly enough referred to as "Wienerbrød" (Viennese pastry).

The Danes are famous for their Beer, with over 50 different brands, the two most widely recognized brewers being; Carlsberg and Tuborg. Aquavit, a potato based liquor, flavoured with caraway, is a favorite of the locals, in fact, throughout Scandinavia. Bottled water is recommended.

**LOCAL CURRENCY** The unit of currency in Denmark is the Krone (DKK). There are 100 øre to the Krone. Krone bills are available in the following denominations: 50, 100, 500 and 1,000.

**POST OFFICE AND TELEPHONE FACILITIES** The Post Office is located next to the central train station, on Bernstorffsgade.

There is a Telephone and Telegraph Office within the Post Office. In addition, there are plenty of phone booths through-out Copenhagen which accept local coins and some which accept phonecards. Phonecards may be purchased at post offices and some tobacconists, available in various denominations.

**TOURIST INFORMATION** The main Tourist Information Office is located on Vesterbrogade 4A at Tivoli's main entrance. Tourist information is also available on the pier.

**TRANSPORTATION** A limited number of taxis are available at the Pier. Some taxi drivers will accept U.S. Dollars. Major credit cards are accepted in Danish taxis, however, it is advisable to determine the form of payment accepted by the taxi driver prior to entering the vehicle.

There is a frequent bus service operating through-out the City with tickets valid for a period of time and which can be used on any bus or on the subway (S-trains).

The Metro runs frequently between Nørreport and Ørestad. The closest station is "Kongens Nytorv". Tickets for busses and trains can also be used in the Metro.

There are two main train stations within Copenhagen, Osterport Station on Folke Bernadottes Alle, close to the Ship's berth and Central Station off Bernstorffsgade (tickets are purchased according to 'zones', valid for a certain amount of time, and must be time-stamped on the platform before boarding the train).

Canal boat trips are a popular attraction. There are a number of different tours departing from Gammel Strand and Nyhavn.

#### USEFUL WORDS AND PHRASES

- Yes • Ja
- No • Nej
- Good Day • God Dag
- Good-bye • Farvel
- Thank-you • Tak
- You're Welcome • Selvtak



# The SIGHTS, SHOPPING and DINING of COPENHAGEN

- 1 LINGELINIE PROMENADE** runs from the Ship's berth. In the surrounding park is the Gefion Fountain, Copenhagen's most spectacular fountain. Nearby is the English Church, Churchill Park and the Resistance Museum.
- 2 RESISTANCE MUSEUM** (Frihedsmuseet) contains relics of the Resistance Movement from 1940 to 1945.
- 3 AMALIENBERG PALACE** has been the residence of the Danish Royal Family since 1749. and consists of a large square, encircled by four uniform rococo palaces. The Changing of the Guard takes place in the Square every day at Noon. Three of the Palaces are not open to the public.
- 4 ROSENBERG CASTLE**, located on Øster Voldgade, was built between 1606 and 1617 by Christian IV. Its name means 'Castle of the Roses' and it is an ornate renaissance palace. Inside are fine interiors with extensive collections of art and furnishings and in the basement, the magnificent crown jewels.
- 5 NATIONAL MUSEUM**, situated at Ny Vestergade 10, is the biggest museum in Scandinavia, with exhibits ranging from Prehistoric to Middle Ages, with a special emphasis on Danish history.
- 6 TIVOLI GARDENS**, Copenhagen's famous amusement park, the heart of the City, located across from the Town Hall. Established in 1843, it is a large cultural and entertainment center with gardens, fountains, lakes, bands, as many as 38 restaurants, and a fun fair.
- 7 CARLSBERG SCULPTURE MUSEUM** (Ny Carlsberg Glyptotek) contains a vast collection of ancient art with many Greek and Roman statues and a collection of 19th and 20th century art, including works by Gauguin and Van Gogh. It is located on Hans Christian Boulevard near Tivoli Gardens.

## Beyond Copenhagen

**FREDERIKSBORG CASTLE**, some 23 miles north of Copenhagen, is considered one of Europe's most beautiful renaissance buildings. Built by Christian IV between 1600 and 1620, it was restored after a severe fire in 1859, and opened as a museum in 1878. Inside is a complete record of the Danish Monarchy.

**KRONBORG CASTLE**, at Helsingør, 25 miles north of Copenhagen, is often referred to as 'Hamlet's Castle' after the famous Shakespeare play. Built between 1574 and 1584 at the command of King Frederick II, it collected tolls from merchant ships who, at this point, entered the narrow sound before going into the Baltic.

**LOUISIANA MUSEUM OF MODERN ART** is situated on the North Zealand coast in spacious parkland overlooking Sweden. Here you will find an excellent collection of International 20th-century art, a permanent exhibition of Danish painters and a varying exhibition of foreign artists including works by Matisse, Magritte, Picasso, and Rembrandt. The museum also boasts of a number of informative films, concerts, a children's wing, a cafe and a museum shop.

**RUNGSTEDLUND** is the former manor house of author Karen Blixen, better known by many under her pen name Isak Dinesen, author of "Out of Africa". The home which is now turned into a museum contains the original manuscripts and many personal belongings from the farm in Africa where she stayed for 17 years. Karen Blixen's grave site is located amongst the beautiful parkland and bird sanctuary that surround the house.

**A HALBERSTADT - Østergade 4**  
Halberstadt fine jewelry was established in 1846. It is located on Copenhagen's famous Strøget Street. Spectacular combinations of black and white diamond jewelry is available. Elegant designs in 18K gold from understated to chic, black gold. Exclusive retailer for Ruby & Sapphire jewelry. Amber collections are handmade in 14K gold. Stunning selection of amber pendants with insect inclusions. Every jewelry item can be made in any size or length. • Watch the 18kt gold and diamond "Miniature Train" in their window. Tax free available in store for all non EU citizens.



**B HOUSE OF AMBER - 2 Locations**  
**A - Copenhagen Amber Museum and Flagship Store, Kongens Nytorv 2, By Nyhavn**  
**B - Nygade 6, on Stroegget.**  
Copenhagen's Widest selection of First-Class Amber Jewelry set in Silver, Gold and Diamonds. Established in 1933, they are a pioneer in manufacturing and designing the finest jewelry. Their quality is guaranteed by Copenhagen Amber Museum. Amber Jewelry: The amber used is 30-50 million years old and carefully selected. Many

fascinating designs characterized by beauty and exclusivity. Show your shopping map and receive free entrance to the Copenhagen Amber Museum.

**C COPENHAGEN SOUVENIR - Østergade 11**  
Located in the Heart of "The Walking Street". Tax-Free on All Souvenirs: Swarovski, amber, key rings, magnets, The Little Mermaid, Hans Christian Andersen fairytales, Vikings and more. Porcelain, handmade paper, pins, flags, films and cameras, maps, glasses, books about Copenhagen/Denmark, soft drinks, water. Open daily from 9:00 am to 9:00 pm, 7 days a week. Show your Port & Shopping Map for a special gift just for cruisers!

**D HARD ROCK CAFÉ COPENHAGEN Vesterbrogade 3**  
The Hard Rock Cafe Copenhagen is located right next to Tivoli. They offer great food, great drinks, and a variety of Hard Rock Cafe items in their retail store. Open from 10:00 a.m. until around midnight. Large collection of rock n roll memorabilia.



★ SHUTTLE BUS DROP-OFF

